KNOX COUNTY CAC TRANSIT

ADA COMPLAINT PROCEDURES

The Knoxville-Knox County Community Action Committee (CAC) is a grant recipient of the Federal Transit Administration and the Tennessee Department of Transportation and complies with the Americans with Disabilities Act (ADA) and section 504 of the Rehabilitation Act of 1973 as amended (section 504). CAC ensures that our programs are accessible to individuals with disabilities as codified by the Department of Transportation Title 49 CFR Parts 27 and 37.

If you have a complaint regarding our service, please contact:

Karen Estes, Director of Transportation
Knoxville-Knox County Community Action Committee
2247 Western Avenue
Knoxville, TN 37921
(865) 524-0319
karen.estes@cactrans.org