Servant Leadership and 21st Century Leadership models are taught throughout the 10 months. The Best Test of Servant Leadership is “Do those served grow as persons; do they while being served become healthier, wiser, freer, more autonomous, more likely themselves to become servants?” Robert Greenleaf, *The Servant Leader*

21st Century Leaders:

- Are Servant Leaders
- Serve out of Personal Mission
- Focus on People
- Build Performing Communities
- Are Inclusive
- Foster and Support Creativity
- Use Consensus
- Forge Collaborations
- Lead to a Shared Vision
- Are Change Agents

CAC Day, where class members will learn more about CAC’s role in serving the community, its history, and contacts within the agency;

Business Economic Day, where class members learn more about the Knoxville-Knox County economy, its makeup, history and uniqueness, changing economic development opportunities, and economic development as it relates to our wider communities and our neighborhoods;

Media Day, where class members learn more about the operation of our daily newspapers, television, and radio stations, how to work effectively with the media, and how to provide information on ways to publicize special activities or concerns;

Neighborhood Issues Day, where class members learn more about law enforcement services as they relate to neighborhoods, how the different courts relate to citizens and the community, and what resources and services are available to neighborhood;

Education Day, where class members learn more about the Knox County School System’s role in creating and maintaining a quality system of education in our community, how education is financed, how the school system is organized, and how priorities are set;

Local Government Day, where class members learn more about the responsibilities of City and County Government, how our government is financed, and how elected officials interact and best receive information from their constituents; and

Social Issues Day, where class members learn more about mental illness, lack of affordable housing, and drug & alcohol addiction and how they relate to the goal of self-sufficiency and what community resources are available to address domestic violence, child abuse, sexual assault and street violence.