Knox County CAC Transit provides access to community resources and services by providing safe, reasonably comfortable, accessible public transportation for Knoxville-Knox County residents who do not have access to Knoxville Area Transit services. Transportation is provided to employment; dialysis, cancer therapy, and other medical treatment; therapy for severe arthritis; post-stroke or other trauma; and for grocery store and pharmacy trips; other essential errands; and social or recreational activity.

Services

- 93,116 trips were provided, including rides to dialysis, various therapies, and medical, dental, and mental health appointments, places of employment, essential errands to the grocery store, food stamp office, and pharmacies, as well as delivery of food, medicine, and other essentials.
- 25,129 rides by contract with the Senior Nutrition Program to transport participants to and from dining sites and to deliver meals to homebound elderly.
- 44,005 trips were provided to places of employment, training and education.
- Various social service agencies contracted with CAC Transit to provide 7,071 rides for their participants.
- Section 5310 funding makes it possible to provide transportation to low income, senior, and disabled individuals and groups for social and recreational outings.
- Sponsored trips can be arranged and paid for any individuals or groups for transportation of seniors and people with disabilities on lift-equipped vehicles.


CAC Transit Milestones

• 6,368 unduplicated individuals were served and 189,509 trips were provided
• Number of vehicles: 51 with the average number of trips per day at 683
• Those vehicles traveled a total of 1,682,072 miles, averaging 6,783 miles per day

Funding Accomplishments and Achievements

• Received capital funding to buy two vehicles through the Federal Highway Administration’s Surface Transportation Program and two vehicles through the Section 5310 Enhanced Mobility for Seniors & Persons with Disabilities. These programs are administered by the Knoxville Regional Transportation Planning Organization. Matching funds provided by the Tennessee Department of Transportation and Knox County.

• Installed a new two-way radio system in the CAC Transit Office and on all of the CAC Transit vehicles with capital funding received through the Surface Transportation Program administered by the Knoxville Regional Transportation Planning Organization. Matching funds provided by the Tennessee Department of Transportation and Knox County.

• Secured an additional round of funding from the City of Knoxville who administers the Urbanized Area Grant Formula program of the Federal Transit Administration that provided expanded transportation opportunities for Knox County residents. Matching funds provided by the Tennessee Department of Transportation and Knox County.

• Over 2,822 seniors and people with disabilities were transported to social and recreational venues, including the Tennessee Theater, Smokies Stadium, Senior Day at the Tennessee Valley Fair, and many other Senior Friendly venues.

• All drivers and staff completed annual training modules. Our professional drivers receive certifications for CPR and First Aid, Defensive Driving, Passenger Safety and Sensitivity Training, and Tennessee Department of Safety Driver Training.

Sources of funding included: Corporation for National Service; Federal Transit Administration; Federal Highway Administration; Knox County; CAC; Miscellaneous Contracts; O'Connor Senior Center; Office on Aging; Passenger Fares/Contributions; Senior Nutrition Program; TennCare; Tennessee Department of Transportation; Tennessee Division of Vocational Rehabilitation.