Our Mission

CAC’s Volunteer Assisted Transportation is a nonprofit, volunteer-driven program dedicated to providing accessible and affordable transportation services to Knox County seniors and people with disabilities who require aid and assistance to travel safely.

This project is funded under an agreement with the Federal Transit Administration and the Tennessee Department of Transportation and is administered by the Knoxville Regional Transportation Planning organization.

Retired and Senior Volunteer Program (RSVP) members participate as volunteer drivers.

Please Contact Us!

The Volunteer Assisted Transportation office is located at the L.T. Ross Building
2247 Western Avenue
Knoxville, TN 37921

Mailing Address:
Volunteer Assisted Transportation
P.O. Box 51650
Knoxville, TN 37950-1650

Call:
(865) 673-5001

Email:
vat@cactrans.org

Visit our website:
www.knoxseniors.org/vat.html
Volunteer Assisted Transportation—It’s More Than Just a Ride!

What the Program Does...
- Provides rides for Knox County seniors and people with disabilities who need aid and assistance to travel safely.
- Provides rides using agency-owned hybrid sedans and wheelchair accessible minivans.
- Trains volunteer drivers to provide nonemergency medical door-through-door transportation to those who need help.

Where the Program Goes...
- Doctor & other important appointments
- Grocery shopping, hair care appointments, and other errands
- Prescription pick-up
- Social & recreational trips
- Anywhere in Knox County
- Out-of-county trips (case-by-case)

How Much It Costs...
- $3.00 one-way (inside Knox County)
- $6.00 roundtrip (multiple stops permitted)
- Out-of-county fares vary

Will You Always Get a Ride...?
- Transportation is always dependent on the availability of a volunteer driver and a vehicle.
- Anytime we are able to match a volunteer and a vehicle with a rider’s request, we will provide the ride.
- Available weeknights and weekends based on volunteer availability.

How to Apply
- Contact Volunteer Assisted Transportation at: (865) 673-5001

Want to Help a Senior Out...?
VOLUNTEER!!!
Volunteer drivers are needed!
Volunteers use program vehicles (and gas!) to assist people who might otherwise not be able to leave their homes.

Driver Training Includes:
- CPR & First Aid Certification
- Driver Improvement Program
- Passenger Assistance Techniques
- Vehicle Orientation

Volunteer Benefits:
- Drive a hybrid!
- Sharpen your driving skills!
- Gain life-saving CPR and first aid skills!
- Give back to your community.
- Help a person in need!

Call Volunteer Assisted Transportation today to volunteer!
(865) 673-5001