National Performance Indicators
2015-2016

Knoxville – Knox County Community Action Committee

NPI/ROMA
Goal 1

Low-income people become more self-sufficient.

NPI 1.1 Employment

- 287 unemployed participants obtained a job.
- 409 employed participants maintained a job for at least 90 days.
- 271 employed participants obtained an increase in employment income and/or benefits.

NPI 1.2: Employment Supports

- **236** obtained skills/competencies required for employment.
- **49** completed ABE/GED and received a certificate or diploma.
- **244** completed post-secondary education program and obtained a certificate or diploma.

NPI 1.2: Employment Supports

122 enrolled children in before or after school programs.

184 obtained care for a child or other dependent in order to maintain employment.
NPI 1.2: Employment Supports

1,010 obtained access to reliable transportation through Workforce Connections, Knox County CAC Transit, and the Neighborhood Centers or obtained a driver’s license in order to acquire or maintain employment.

NPI 1.2: Employment Supports

61 participants obtained health care services for themselves or a family member.

NPI 1.2: Employment Supports

2,083 participants obtained and/or maintained safe and affordable housing.

NPI 1.2: Employment Supports

5,177 participants obtained food assistance.

NPI 1.2: Employment Supports

1,484 participants received non-emergency LIHEAP energy assistance.

513 participants received non-emergency weatherization energy assistance.

NPI 1.3: Economic Asset Enhancement and Utilization

$1,508,490 was the aggregated dollar amount of refunds or tax credits.

Help with taxes puts more money back in clients’ pockets.

NPI/ROMA

Goal 2

The conditions in which low-income people live are improved.

NPI 2.1: Community Improvement & Revitalization

797 safe and affordable housing units in the community were preserved or improved through construction, weatherization, or rehabilitation achieved by Community Action.

NPI 2.1: Community Improvement & Revitalization

40 jobs were created or saved from reduction or elimination in the community.

28 accessible before school and after school placement opportunities for low income families.

136 increased educational and vocational opportunities through the securing 2 apprenticeship grants.

NPI 2.1: Community Improvement & Revitalization

6 additional Knox Co. Transit vehicles were purchased, enabling transportation resources for 15,966 trips for low-income people.

NPI 2.2: Community Quality of Life & Assets

CAC Beardsley Community Farm was preserved as an urban agriculture facility, providing 1,361 opportunities to visit the farm, to volunteer, and learn.

NPI 2.3: Community Engagement

334,025 volunteer hours were donated to CAC

NPI 2.3: Community Engagement

16,177

Community members participated in community revitalization and anti-poverty initiatives mobilized by Community Action

NPI/ROMA

Goal 3

Low-income people own a stake in their community.

NPI 3.1: Community Enhancement through Maximum Feasible Participation

187,249 hours of volunteer time were donated to CAC from **low-income** members of the community.

NPI 3.2: Community Empowerment Through Maximum Feasible Participation

Through community action efforts or assistance:

3,004 low-income people engaged in non-governance community activities or groups.

NPI 3.2: Community Empowerment Through Maximum Feasible Participation

53 low-income people participated in formal decision-making and policy-setting activities through advisory boards.

NPI/ROMA Goal 4

Partnerships among supporters and providers of services to low-income people are achieved.

NPI 4.1: Expanding Opportunities Through Community-Wide Partnerships

1,230 organizations partnered with CAC in Knox County to promote family and community outcomes. 155 of these were with faith-based organizations. CAC has 2,232 partnerships that help to promote family and community outcomes.

NPI/ROMA Goal 5

Agencies increase their capacity to achieve results.

403 staff and board members attended 10,841 hours of training.
Broadening the Resource Base

More than $46,424,000 were mobilized in FY 2016 for Community Action in Knoxville and Knox County, including the value of volunteer time and donated goods and services.

Broadening the Resource Base

• $24,624,314 received from Federal Programs
• $341,130 received from State Programs
• $3,959,113 received from Local Public Funding (including in-kind goods and services)
• $17,500,205 received from Private Sources (including foundations, and individual contributors, goods and services donated)

Private Funding accounts for 31.2% of the resources mobilized.

- State: 0.08%
- Private: 31.2%
- Local Govt.: 7.5%
- Federal: 60.5%

This excludes in-kind and volunteer hours

NPI/ROMA
Goal 6

Low-income people, especially vulnerable populations, achieve their potential by strengthening family & other supportive environments.

As a result of Community Action:

22,312 senior citizens and 15,935 individuals with disabilities maintained an independent living situation.

NPI 6.2: Emergency Assistance

Of individuals seeking emergency assistance, CAC was able to help:

- **1,415** with food
- **1,020** with clothing
- **3,512** with emergency fuel or utility payments funded by LIHEAP or other public or private funding sources
- **174** with protection from violence
- **93** with legal assistance
NPI 6.2: Emergency Assistance

Of individuals seeking emergency assistance, CAC was able to help:

- 363 with transportation
- 912 with rent or mortgage assistance
- 357 with temporary shelter
- 386 with car or home repair
- 57 medical care
NPI 6.3: Child & Family Development
Infants & Children

1,124 infants and children obtained age-appropriate immunizations, medical care, and/or dental care.

1,152 infants and children received adequate nutrition.

NPI 6.3: Child & Family Development
Infants & Children

1,124 children participated in pre-school activities to develop school readiness skills.

331 children who participated in pre-school activities were developmentally ready to enter kindergarten or first grade.
NPI 6.3: Child & Family Development

Youth

5,216 youth improved physical health and development.

5,189 youth increased academic and social skills for school success.

NPI 6.3: Child & Family Development

Youth

127 youth have reduced involvement with the criminal justice system.

866 parents and other adults learn and exhibit improved parenting skills.

533 parents and other adults learn and exhibit improved family functioning skills.

47 youth improve social and emotional development and avoid risk taking behaviors.
NPI 6.4: Family Supports

These outcomes are for low-income people who are unable to work and for whom barriers to family supports are reduced or eliminated by the following…

NPI 6.4: Family Supports

- **7,250** obtained access to reliable transportation and/or driver’s license
- **2,256** obtained and/or maintained safe and affordable housing
- **7,779** obtained food assistance
- **4,139** obtained non-emergency LIHEAP energy assistance
NPI 6.5: Service Counts

The following items were provided to low-income individuals and/or families:

• **13,238** food boxes
• **569,506** pounds of food
• **3,244** units of clothing
• **221,769** rides provided
• **95,066** Information & Referral calls

Thank you to all CAC board members, staff & volunteers!

Thank you for all you do.

Virginia Anagnost,
CAC Board Chair